

Operationalizing Trauma Informed Care in Your Organization Workshop Take-aways

Throughout organization

- Leaders and supervisors taking ownership of trauma informed care (TIC) initiative
- Importance of all parts of organization being part of TIC initiative
- TIC imbedded in all processes

Details in program

- Expectations included in employee job description and performance reviews
- Implicit bias – need to incorporate a cultural assessment in program with agency assessment
- Plan steps to keep momentum going
- Parenting group – providing childcare
- Importance of self-care

Critical in planning

- Honesty on implementation
- TIC is a culture – “walking the walk”
- Need greater focus on what is necessary to become trauma informed in organization
- How long the process change takes
- Voice of lived experience – perspective on trauma and understanding

Outcomes

- Change in parent’s perspective
- Positive impact on outcomes
- Help the staff/helps the clients